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# **Federal Communications Commission**

Approved by OMB 3060-0999 See instructions for public burden estimate.

# **Hearing Aid Compatibility Status Report (FCC Form 655)**

Reporting Period: January 1, 2017 - December 31, 2017 Filing Confirmation Number: 0008060239

Filing Deadline: January 16, 2018 FRN: 0004322350

Filing Date: 01/12/2018 10:43 AM

## **General Report Information**

## **Type of Company**

Service Provider

## **De Minimis Exception**

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### **Company Information**

Company Name: West Carolina Communications, LLC

Brand Names: Samsung

Motorola LG Apple

PO Box: 610

Street Address: 229 Hwy 28 Bypass

City: Abbeville

State: SC Zip Code: 29620

Contact Name: Shannon Sears
Contact Phone: (864) 446-2111
Contact Fax: (864) 446-2144

Contact Email: shannon.sears@wctel.com

#### **Filing Agent**

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

#### **Product Labeling**

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

Yes

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

#### **Public Website**

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: WWW.WCTEL.COM

Explain:

#### **Consumer Outreach**

Describe consumer outreach efforts in the past 12 months: WEBSITE AND PERSONAL CUSTOMER CONTACT

#### **Methodology for Functionality Levels**

The levels are GOOD which depicts devices with basic technology on entry level data speeds, BETTER which depicts devices with advanced technology and/or with advanced functionality and BEST which depicts devices with new technology and/or with new functionality that operate on faster data speeds.

#### **Report Remarks**

You have reported the following handset model summary information.

Total number of handsets offered: 21

Air Interface	Fully Hearing Aid Compatible Number Percent		Acoustic Coupling Compatible Only Number Percent	Non-Compliant Handsets Number Percent	Total by Air Interface
GSM	18	100%			18
CDMA	13	100%			13

# Handset 1: Apple Apple 6s Plus

## **Handset Maker**

Apple

Handset Model Name FCC ID

Apple 6s Plus BCG-E2944A

#### Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz GSM

900 MHz GSM

1700 MHz CDMA

1800 MHz GSM

1900 MHz GSM

1900 MHz CDMA

2100 MHz CDMA

#### **Dates**

This handset model was offered from: 01/17 to 12/17

## **Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

#### Remarks

# Handset 2: Apple Apple iPhone 6

## **Handset Maker**

Apple

Handset Model Name FCC ID

## Air Interfaces/Frequency Bands

 $800~\mathrm{MHz}~\mathrm{CDMA}$ 

850 MHz GSM 900 MHz GSM

1700 MHz CDMA

1800 MHz GSM

1900 MHz GSM

1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/17 to 12/17

## **Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

#### Remarks

# Handset 3: Apple Apple iPhone 6 Plus

## **Handset Maker**

Apple

Handset Model Name FCC ID

Apple iPhone 6 Plus BCG-E2817A

## Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz GSM

900 MHz GSM

1700 MHz CDMA

1800 MHz GSM

1900 MHz GSM

1900 MHz CDMA

2100 MHz CDMA

#### **Dates**

This handset model was offered from: 01/17 to 12/17

M-Rating: M3 T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

#### Remarks

# Handset 4: Apple IPHONE 6S

#### **Handset Maker**

Apple

Handset Model Name FCC ID

IPHONE 6S BCG-E2946A

#### Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz GSM

900 MHz GSM

1700 MHz CDMA

1800 MHz GSM

1900 MHz GSM

1900 MHz CDMA

2100 MHz CDMA

## **Dates**

This handset model was offered from: 01/17 to 12/17

#### **Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

# **Handset 5: Apple iPhone 7**

#### **Handset Maker**

Apple

Handset Model Name FCC ID

iPhone 7 BCG-E3091A

## Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz GSM

900 MHz GSM

1700 MHz CDMA

1800 MHz GSM

1900 MHz GSM

1900 MHz CDMA

2100 MHz CDMA

#### **Dates**

This handset model was offered from: 01/17 to 12/17

## **Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

#### **Functionality Level**

**BEST** 

#### Remarks

# Handset 6: Apple iPhone 7 Plus

## **Handset Maker**

Apple

Handset Model Name FCC ID

iPhone 7 Plus BCG-E3087A

## Air Interfaces/Frequency Bands

 $800~\mathrm{MHz}~\mathrm{CDMA}$ 

850 MHz GSM

900 MHz GSM

1700 MHz CDMA

1800 MHz GSM

1900 MHz GSM

1900 MHz CDMA

2100 MHz CDMA

#### **Dates**

This handset model was offered from: 01/17 to 12/17

## **Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

## Remarks

# Handset 7: Apple iPhone 8

#### **Handset Maker**

Apple

Handset Model Name FCC ID

iPhone 8 BCG-E3174A

## Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz GSM

900 MHz GSM

1700 MHz CDMA

1800 MHz GSM

1900 MHz GSM

1900 MHz CDMA

2100 MHz CDMA

#### **Dates**

This handset model was offered from: 10/17 to 12/17

M-Rating: M3 T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

#### Remarks

# Handset 8: Apple iPhone 8 Plus

#### **Handset Maker**

Apple

Handset Model Name FCC ID

iPhone 8 Plus BCG-E3174A

#### Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz GSM

900 MHz GSM

1700 MHz CDMA

1800 MHz GSM

1900 MHz GSM

1900 MHz CDMA

2100 MHz CDMA

## **Dates**

This handset model was offered from: 10/17 to 12/17

#### **Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

## Handset 9: i Phone 5S

#### **Handset Maker**

i Phone

Handset Model Name FCC ID

5S BCG-E2642A

## Air Interfaces/Frequency Bands

850 MHz CDMA 1700 MHz CDMA 1900 MHz CDMA 2100 MHz CDMA

#### **Dates**

This handset model was offered from: 01/17 to 12/17

#### **Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

## **Functionality Level**

**BEST** 

#### Remarks

# Handset 10: Kyocera Cadence

## **Handset Maker**

Kyocera

Handset Model Name FCC ID

Cadence V65S2720

## Air Interfaces/Frequency Bands

850 MHz GSM 1900 MHz GSM

#### **Dates**

This handset model was offered from: 09/17 to 12/17

M-Rating: M4 T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

#### Remarks

## Handset 11: LG EXALT

#### **Handset Maker**

LG

## Handset Model Name FCC ID

EXALT ZNFVN220

## Air Interfaces/Frequency Bands

850 MHz GSM

 $900~\mathrm{MHz}~\mathrm{GSM}$ 

1800 MHz GSM

1900 MHz GSM

## **Dates**

This handset model was offered from: 07/17 to 12/17

#### **Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

## **Handset 12: LG Revere VN150**

#### **Handset Maker**

LG

Handset Model Name FCC ID

Revere VN150 BEJVN150

## Air Interfaces/Frequency Bands

850 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/17 to 12/17

## **Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

## **Functionality Level**

GOOD

#### Remarks

## Handset 13: Motorola E4

#### **Handset Maker**

Motorola

Handset Model Name FCC ID

E4 IHDT56WC1

## Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

1900 MHz CDMA

#### **Dates**

This handset model was offered from: 08/17 to 12/17

M-Rating: M4 T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

#### Remarks

# Handset 14: Samsung CONVOY 2

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

CONVOY 2 A3LSCHU660

#### Air Interfaces/Frequency Bands

800 MHz CDMA 1900 MHz CDMA

#### **Dates**

This handset model was offered from: 01/17 to 12/17

## **Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

## **Functionality Level**

Better

#### **Remarks**

# Handset 15: Samsung Galaxy J3 (2017)

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

Galaxy J3 (2017) A3LSMJ327A

## Air Interfaces/Frequency Bands

 $850~\mathrm{MHz}~\mathrm{GSM}$ 

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

#### **Dates**

This handset model was offered from: 06/17 to 12/17

#### **Ratings**

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

#### Remarks

# Handset 16: Samsung Galaxy Note 8

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

Galaxy Note 8 A3LSMN950F

## Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz GSM

900 MHz GSM

 $1800~\mathrm{MHz}~\mathrm{GSM}$ 

1900 MHz GSM

1900 MHz CDMA

#### **Dates**

This handset model was offered from: 09/17 to 12/17

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

#### Remarks

# Handset 17: Samsung GALAXY S6

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

GALAXY S6 A3LSMG920F

#### Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

## **Dates**

This handset model was offered from: 01/17 to 12/17

#### **Ratings**

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

BEST

# Handset 18: Samsung Galaxy S7

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

Galaxy S7 A3LSMG930F

## Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

#### **Dates**

This handset model was offered from: 01/17 to 12/17

#### **Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

#### Remarks

# Handset 19: Samsung Galaxy S7 Edge

## **Handset Maker**

Samsung

Handset Model Name FCC ID

Galaxy S7 Edge A3LSMG935F

## Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

#### **Dates**

This handset model was offered from: 01/17 to 12/17

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

#### Remarks

# Handset 20: Samsung Galaxy S8

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

Galaxy S8 A3LSMG950F

#### Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

## **Dates**

This handset model was offered from: 05/17 to 12/17

# Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

# Handset 21: Samsung Galaxy S8 Plus

#### **Handset Maker**

Samsung

Handset Model Name FCC ID

Galaxy S8 Plus A3LSMG955U

## Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1800 MHz GSM 1900 MHz GSM

#### **Dates**

This handset model was offered from: 05/17 to 12/17

## **Ratings**

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

## **Functionality Level**

**BEST** 

#### Remarks

# Certification

## This Report has been certified by:

Shannon Sears Director of Commercial Operations 01/12/2018 10:43 AM